



Shelby County Tennessee

Mark H. Luttrell, Jr., Mayor

Questions & Answers

Issued: January 19, 2016

RFP 16-001-31

“MEMPHIS AND SHELBY COUNTY CONSTRUCTION CODE ENFORCEMENT SOFTWARE PERMITTING SYSTEM”

TO ALL PROSPECTIVE BIDDERS:

The following questions were submitted by potential vendors. Our answers are listed in **red** below:

Questions:

- 1) What are the number of cashiers, Plan review staff, Field Inspectors, Back Office support staff including call centers if any?

We currently have license for 100 users.

- 2) How many Users does the City plan to grant access to the system?
 - a. Office Day-to-Day users with access to system _____
 - b. Mobile Users (Inspectors) who would use mobile devices in the field

We currently have 100 users, 65 of these users are mobile/Office.